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Features Summary by product 09/05/18	<i>ULTRA-LITE</i>	<i>RURAL</i>	Q5
Customer Master File			
Viewable in different orders	▲	▲	▲
Search by any field in master file	▲	▲	▲
Auto search while typing name, account number, etc.	▲	▲	▲
Cycle billing designation			▲
Multiple meter billing for apartments/condos			▲
Suspend feature to eliminate customer bill	▲	▲	▲
Membership billing subsystem	▲	▲	▲
Water rights documents tracking system		▲	▲
Water rights allotments assignment in acre-feet for customers			▲
Service Tickets allocatable to water bill		▲	▲
Customized recurring charge items		▲	▲
Loan recovery mechanism w/amortization schedule			▲
Automatic Prorate of partial billing period			▲
Multi line notepad feature	▲	▲	▲
Meter History file by service location/model #			▲
Archive customer file for service address history		▲	▲
Bill printing suppression flag for any billing period		▲	▲
Service charge flag for each customer	▲	▲	▲
Delinquent list auto-generation features	▲	▲	▲
Final Bill instant calculation and printing		▲	▲
Payment distribution table assignment by customer			▲
Taxable flag assignable for each customer	▲	▲	▲
Automatic, estimated usage feature		▲	▲
Mass propagation of fields to customers feature	▲	▲	▲

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Features Summary by product 09/05/2018	<i>ULTRA-LITE</i>	<i>RURAL</i>	<i>Q5</i>
Customer edit 'UNDO' feature for typing rollback	▲	▲	▲
Delinquent List aging feature		▲	▲
On demand, single label print from Customer Master File	▲	▲	▲
Bill image files can be stored and indexed for each customer			▲
Rates Files			
Multi tiered water & sewer rate schedules w/base amount	▲	▲	▲
Tiered, progressive base charge amounts for water & sewer		▲	▲
Highest usage rate override calculation mode		▲	▲
Base charge zero flag for no usage	▲	▲	▲
Multi tiered sewer rate schedules w/base amount		▲	▲
Refuse rate schedules		▲	▲
Recurring charges w/ user defined basis and min/max		▲	▲
Adjustment/Miscellaneous Charge items file			▲
Gallons credit back for sewage gallons flag			▲
Unlimited tax rates assignable to each rate schedule	▲	▲	▲
Usage breakpoints by month/quarter/annual		▲	▲
Usage Rounding to 1,10, or 1000 units	▲	▲	▲
Miscellaneous charge assignable to each water rate setup	▲	▲	▲
Unlimited tax charge setups for each rate code	▲	▲	▲
Cubic meters handling	▲	▲	▲
Unlimited rate tiers capability			▲
Custom charge setups and assignments by rate codes, or indiv.			▲
On screen rate validation calculation for aid in setup of rates	▲	▲	▲
Transaction Entry			
Fast Key search for account #, name, route, etc	▲	▲	▲
Automatic meter reading import capability		▲	▲
Mouse click data entry mode for full cash payments	▲	▲	▲
Cash distribution to General Ledger accounts			▲
Prepayment/Deposits with partial allocation to multiple bills			▲

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Features Summary by product 09/05/2018	<i>ULTRA-LITE</i>	<i>RURAL</i>	<i>Q5</i>
Batch mode entry for checks w/edit listing			▲
ACH Banking interface for auto-payments, multiple cycles			▲
Auto customer lookup from barcode image on bill stub			▲
Method of payment tracking	▲	▲	▲
Multiple payments per billing cycle	▲	▲	▲
Unlimited adjustments per bill			▲
On the spot bill calculation	▲	▲	▲
On screen % water usage over/under calculation	▲	▲	▲
Receipt printing		▲	▲
On screen bill calculation	▲	▲	▲
Search on Check #	▲	▲	▲
Immediate misc adjustment posting to correct balance			▲
Epson receipt printer support			▲
Unlimited payments per bill cycle			▲
Payment interface for credit cards, telephone, or w/scanner	▲	▲	▲
Online payment interface w/ bill presentment on your web site			▲
Kiosk payment interface, with receipt printing, barcode scan			▲
Billing Functions			
Estimated meter readings	▲	▲	▲
Automatic generation of arrearage based Delinquent List	▲	▲	▲
User defined aging of Delinquent List w/letters		▲	▲
Detailed and summary historical billing reports	▲	▲	▲
Several bill formats to choose from, postcards & letter size		▲	▲
Print one, a range of customers, all bills or selected bills	▲	▲	▲
Print bills by name, route, account number, address	▲	▲	▲
Mailing labels printing by billing address or service address	▲	▲	▲
Demand Letter printing	▲	▲	▲
Electronic storage (pdf) of Demand Letters			▲
Correspondence file logging of letters	▲	▲	▲

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Stop Notice printing	▲	▲	▲
Membership Invoice printing	▲	▲	▲
Service Tickets automatically added to bill		▲	▲
Bar Code printing on bills (for cash recording)			▲
Archive customer late balance demand letter printing		▲	▲
Archive customer auto-write off mechanism		▲	▲
Archive customer refund capability		▲	▲
Individual customer bill notes, recurring or for one bill			▲
Emailing of bills and demand letters customers, PDF cvt required, Interface for MS-Outlook, QW email			▲
Service Charge Reminder card printing			▲
Emailing Historical bills and final bills on demand			▲
USPS Intelligent barcodes available			▲
SMS text messaging module available for delinquent notices			▲
Reports & Report Generator Functions			
Preview on screen mode for reports	▲	▲	▲
Billing History screen print capability	▲	▲	▲
Extensive Historical Billing reports, one or all customers	▲	▲	▲
Customer Master file listings, summary and detailed	▲	▲	
Membership Reports	▲	▲	▲
Daily Deposit Report – for any time zone	▲	▲	▲
Multiple deposits, same day capability			▲
Cash Transaction Summary Report	▲	▲	▲
Loan Balance Report			▲
Water Usage Report		▲	▲
Calendar style usage report	▲	▲	▲
Meter Flow/ Leak Reports		▲	▲
Master Meter Zone Report			▲
Meter Replacements Report			▲

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Tax Billing Summary report		▲	▲
Monthly and Summary Distribution Reports – General Ledger			▲
Editable Stop Notice from delinquent list	▲	▲	▲
Editable Demand letter for delinquent list	▲	▲	▲
Editable Archive file demand letter			▲
Editable Bill formatting	▲	▲	▲
Editable Membership bill formatting	▲	▲	▲
Customizable Bill format available		▲	▲
Export any report to a file, text or html	▲	▲	▲
Multi – meter usage report options for historical sub accounts			▲
Archive Customer reports by archive date			▲
Meter Readings/Valve Information			
Meter History file by location and model number			▲
Master meters associated with water sources			▲
Up to 5 water sources w/loss calcs. in gallons and acre-feet	▲	▲	▲
PDA Interface for Meter Readings		▲	▲
Janam Barcode mobile reader interface		▲	▲
Interfaces to Radio & Touch reader units available		▲	▲
iPad spreadsheet interface for mobile readings			▲
Usage by gallons, cubic feet, cubic meters etc			▲
Backflow valve maintenance file w/letters & labels			▲
Meter multiplier factors	▲	▲	▲
E-coder series loss usage/leak detection for Neptune meters		▲	▲
Zone loss report for enhanced leakage troubleshooting			▲
Meter Wizard to aid in change outs		▲	▲
Backflow valve file with integrated letter printing and test dates			▲

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Estimated meter reading auto-fill in capability	▲	▲	▲
Tesla (RG3) metering interface option for auto-readers		▲	▲
Utilities			
Security access by user/password			▲
Purge Routine	▲	▲	▲
'Quick' Rollback routine for fixing mistakes after close		▲	▲
Automated sewer commodity calculation		▲	▲
Re-Index data files utility	▲	▲	▲
Month End close	▲	▲	▲
Letter and Postcard printing to customers, logged in history	▲	▲	▲
Gallons calculation from estimated usage based on history	▲	▲	▲
Route # 're-number' utility			▲
Mid month Service Charges calculation utility w/report		▲	▲
Export QuikBooks® accounting file		▲	▲
Support for QuickBooks Classes and Sub Accounts			▲
Detailed export option with Revenue accounts			▲
Export PeachTree® accounting file		▲	▲
Import & Export Data for backups	▲	▲	▲
Barcode Label printing, field selectable			▲
Windows program launches from within QW	▲	▲	▲
Customer data export file to csv, (Excel) txt, or dbf allows historical billing and payment data export	▲	▲	▲
Customer data export file now allows aging information for each customer account; i.e. current, 30/60/90 days			▲
Interface to Xpress-pay for online payment processing			▲
Backup reminder, user configurable	▲	▲	▲

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Features Summary by product 09/05/2018	<i>ULTRA-LITE</i>	<i>RURAL</i>	<i>Q5</i>
Help			
'Hover' text help available on all screen controls	▲	▲	▲
Quick start guide included from menu – PDF format	▲	▲	▲
Operator's Manual available from menu – PDF format	▲	▲	▲
Internet update linkage from main menu	▲	▲	▲
Email attachment update option	▲	▲	▲
Online technical knowledgebase from main menu	▲	▲	▲